

RETURNS FORM



Tiles 4 Less
stylish · affordable · luxury

Changed your mind, or not quite right?

No problem! We have a 14 day returns policy from day of despatch that allows you to return any unwanted items and receive a full refund (minus delivery charge)

Send returns to:

**Unit 1,
Stephenson House,
Ashby Road,
Coalville,
LE67 3LA**

Order/Invoice Number	
Your Name	
Your Postcode	
Order Date	
Email Address	
Telephone Number	

Returning Items:

Item Code	Description, incl. size & colour	Qty	Reason Code*	Action Code*

*Details of Items Returned

Please use appropriate Reason Code for Return

1. Size Issue 2. Damaged/Faulty (please specify) 3. Incorrect item received 4. Product not as expected
5. Ordered Multiples for Choice 6. Other (please specify) _____

Please use appropriate Action Code indicating the response you would like from us:

- A. Refund B. Replacement of Same Product C. Exchange (provide details) _____

Additional Information: (please provide any addition information that may help us to process your return, or any further comments that you have)